

New Member Feedback Process

Pre-school – General Gymnastics & Advanced Groups

General Gymnastics classes includes all structured classes in Gymnastics / Trampoline / Tumbling / Aerobics & Freestyle

1. **Member's Information** - Displayed in member areas, outlining what we offer and the benefits of our classes and badge information displayed (Early 2020)
2. **Member Feedback** – Feedback sent to each member, outlining their progress
 - Communication via LoveAdmin confirming when a member has passed one of the club's Badge Schemes (completed by early 2020 & details of these schemes will be displayed on the clubs website)
 - The club aims to send out 2 reports per member throughout the year (between January – April & September - December) outlining individual progress

Please note:

- ⇒ Pre-School reports will only be for Junior Gym and Pre-School Freestyle classes
- ⇒ The reports will be sent out in alphabetical surname order, so those with A surnames will be receiving their reports first

3. **Viewing weeks/days and Club Festivals**

- **Viewing Week** – more information given nearer to the dates
 - ⇒ Pre-School – week of 9th December 2019 / week of 23rd March & week of 13th July 2020
- **Viewing Days** – more information given nearer to the dates
 - ⇒ General Gymnastics – 1st March & 10th May 2020
- **Club Festivals** - more information given nearer to the dates
 - ⇒ 29th March & 12th July 2020

4. **Superstar of the Week (pre-school & General Gymnastics classes only)**

- One member selected per class – Certificate given to take home

5. **Coach at the door giving Feedback**

- This is in relation to an individual's progress. If you do have any individual questions then please contact the designated HOD of the discipline via the designated email address (these can be found in the new communication process which is located on the clubs website)

New Member Feedback Process

Development Squads

1. **Gymnasts Feedback** – Feedback sent to each member, outlining their progress
 - The club aims to send out 2 reports per member throughout the year (between January - April & September - December) outlining individual progress

Please note:

- ⇒ The reports will be sent out in alphabetical surname order, so those with A surnames will be receiving their reports first
- ⇒ Coaches can be available to speak to about individual progress or concerns on request by contacting them via the individual discipline email (stated in the new communication process on the website)

2. **Superstar of the Week**

- One member selected per class – Certificate given to take home

3. **Coach at the door giving Feedback**

- This is in relation to an individual's progress. If you do have any individual questions then please contact the designated HOD of the discipline via the designated email address (these can be found on the new communication process which is located on the clubs website)

4. **Viewing Evenings**

- 2 per year – Commencing Early 2020 – more information to be sent out nearer the time

New Member Feedback Process

Elite Performance Squads

1. **Squad Information Updates**

- Squad update email every 4 months sent to each member, outlining relevant squad information, upcoming competitions and events and any other news

2. **Coaches Meetings (on request by the parent/guardian)**

- This is in relation to an individual progress or concerns. These meetings can be booked by contacting the designated HOD of the discipline via the individual discipline email address (these can be found in the new communication process which is located on the clubs website)

3. **Annual Awards Evening**

- To recognise gymnasts achievements

New Member Feedback Process

Disability Classes

1. **Member's information displayed in Member Areas** - Outlining what we offer and the benefits of our classes (Early 2020)
2. **Rolling Feedback** – Feedback sent to each member, outlining their progress
 - Communication via LoveAdmin confirming when a member has passed one of the club's Badge Schemes (completed by early 2020 & details of these schemes will be displayed on the club's website)
 - The club aims to send out 2 reports per member throughout the year (between January – April & September - December) outlining individual progress

Please note:

⇒ The reports will be sent out in alphabetical surname order, so those with A surnames will be receiving their reports first

⇒

3. **Club Festival** - more information given nearer to the date
 - 29th March
4. **Superstar of the Week**
 - One member selected per class – Certificate given to take home
5. **Coach at the door giving Feedback**
 - This is in relation to an individual's progress. If you do have any individual questions then please contact the designated HOD of the discipline via the designated email address (these can be found in the new communication process which is located on the club's website)